

RDTTS Printer Maintenance Rates

CLIN001 SLIN	Repair Item	Monthly Single Unit Rate		STD FC's	SLA RESPONSE TIME M-F 0800-1700						
		Manufacture	Model #		4th BD	3rd BD	2nd BD	Next BD	Same BD	4 hour	2 hour
1A001	Printer	HP Laserjet	5SI	X	\$46.80	\$54.60	\$62.40	\$66.30	\$70.20	\$74.10	\$78.00
1A002	Printer	HP Laserjet	1100	X	\$10.80	\$12.60	\$14.40	\$15.30	\$16.20	\$17.10	\$18.00
1A003	Printer	HP Laserjet	1200	X	\$11.52	\$13.44	\$15.36	\$16.32	\$17.28	\$18.24	\$19.20
1A004	Printer	HP Laserjet	1500	X	\$30.24	\$35.28	\$40.32	\$42.84	\$45.36	\$47.88	\$50.40
1A005	Printer	HP Laserjet	2500	X	\$32.40	\$37.80	\$43.20	\$45.90	\$48.60	\$51.30	\$54.00
1A006	Printer	HP Laserjet	4000	X	\$36.00	\$42.00	\$48.00	\$51.00	\$54.00	\$57.00	\$60.00
1A007	Printer	HP Laserjet	4050	X	\$37.44	\$43.68	\$49.92	\$53.04	\$56.16	\$59.28	\$62.40
1A008	Printer	HP Laserjet	4100	X	\$38.88	\$45.36	\$51.84	\$55.08	\$58.32	\$61.56	\$64.80
1A009	Printer	HP Laserjet	4200	X	\$39.60	\$46.20	\$52.80	\$56.10	\$59.40	\$62.70	\$66.00
1A010	Printer	HP Laserjet	4500	X	\$51.84	\$60.48	\$69.12	\$73.44	\$77.76	\$82.08	\$86.40
1A011	Printer	HP Laserjet	4550	X	\$53.28	\$62.16	\$71.04	\$75.48	\$79.92	\$84.36	\$88.80
1A012	Printer	HP Laserjet	4600	X	\$54.00	\$63.00	\$72.00	\$76.50	\$81.00	\$85.50	\$90.00
1A013	Printer	HP Laserjet	4650	X	\$54.00	\$63.00	\$72.00	\$76.50	\$81.00	\$85.50	\$90.00
1A014	Printer	HP Deskjet	5600	X	\$8.64	\$10.08	\$11.52	\$12.24	\$12.96	\$13.68	\$14.40
1A015	Printer	HP Deskjet	5650	X	\$8.64	\$10.08	\$11.52	\$12.24	\$12.96	\$13.68	\$14.40
1A016	Printer	HP Laserjet	8100	X	\$45.36	\$52.92	\$60.48	\$64.26	\$68.04	\$71.82	\$75.60
1A017	Printer	HP Laserjet	8150	X	\$46.80	\$54.60	\$62.40	\$66.30	\$70.20	\$74.10	\$78.00
1A018	Printer	Xerox Phaser	300	X	\$30.24	\$35.28	\$40.32	\$42.84	\$45.36	\$47.88	\$50.40
1A019	Printer	Xerox Phaser	350	X	\$32.40	\$37.80	\$43.20	\$45.90	\$48.60	\$51.30	\$54.00
1A020	Printer	Xerox Phaser	360	X	\$34.56	\$40.32	\$46.08	\$48.96	\$51.84	\$54.72	\$57.60
1A021	Printer	Xerox Phaser	380	X	\$34.56	\$40.32	\$46.08	\$48.96	\$51.84	\$54.72	\$57.60
1A022	Printer	Xerox Phaser	450	X	\$35.28	\$41.16	\$47.04	\$49.98	\$52.92	\$55.86	\$58.80
1A023	Printer	Xerox Phaser	480	X	\$35.28	\$41.16	\$47.04	\$49.98	\$52.92	\$55.86	\$58.80
1A024	Printer	Xerox Phaser	560	X	\$46.80	\$54.60	\$62.40	\$66.30	\$70.20	\$74.10	\$78.00
1A025	Printer	Xerox Phaser	600	X	\$36.00	\$42.00	\$48.00	\$51.00	\$54.00	\$57.00	\$60.00
1A026	Printer	Xerox Phaser	740	X	\$51.84	\$60.48	\$69.12	\$73.44	\$77.76	\$82.08	\$86.40
1A027	Printer	Xerox Phaser	750	X	\$51.84	\$60.48	\$69.12	\$73.44	\$77.76	\$82.08	\$86.40
1A028	Printer	Xerox Phaser	780	X	\$53.28	\$62.16	\$71.04	\$75.48	\$79.92	\$84.36	\$88.80
1A029	Printer	Xerox Phaser	790	X	\$53.28	\$62.16	\$71.04	\$75.48	\$79.92	\$84.36	\$88.80
1A030	Printer	Xerox Phaser	850	X	\$56.16	\$65.52	\$74.88	\$79.56	\$84.24	\$88.92	\$93.60
1A031	Printer	Xerox Phaser	860	X	\$57.60	\$67.20	\$76.80	\$81.60	\$86.40	\$91.20	\$96.00
1A032	Printer	Xerox Phaser	1235	X	\$70.56	\$82.32	\$94.08	\$99.96	\$105.84	\$111.72	\$117.60
1A033	Printer	Xerox Phaser	2135	X	\$73.44	\$85.68	\$97.92	\$104.04	\$110.16	\$116.28	\$122.40
1A034	Printer	Xerox Phaser	6200	X	\$75.60	\$88.20	\$100.80	\$107.10	\$113.40	\$119.70	\$126.00
1A035	Printer	Xerox Phaser	6250	X	\$75.60	\$88.20	\$100.80	\$107.10	\$113.40	\$119.70	\$126.00
1A036	Printer	Xerox Phaser	6300	X	\$77.04	\$89.88	\$102.72	\$109.14	\$115.56	\$121.98	\$128.40
1A037	Printer	Xerox Phaser	6350	X	\$77.04	\$89.88	\$102.72	\$109.14	\$115.56	\$121.98	\$128.40
1A038	Printer	Xerox Phaser	7300	X	\$108.00	\$126.00	\$144.00	\$153.00	\$162.00	\$171.00	\$180.00
1A039	Printer	Xerox Phaser	7400	X	\$97.20	\$113.40	\$129.60	\$137.70	\$145.80	\$153.90	\$162.00
1A040	Printer	Xerox Phaser	7700	X	\$82.80	\$96.60	\$110.40	\$117.30	\$124.20	\$131.10	\$138.00
1A041	Printer	Xerox Phaser	7750	X	\$118.80	\$138.60	\$158.40	\$168.30	\$178.20	\$188.10	\$198.00
1A042	Printer	Xerox Phaser	8200	X	\$46.80	\$54.60	\$62.40	\$66.30	\$70.20	\$74.10	\$78.00
1A043	Printer	Xerox Phaser	8400	X	\$46.80	\$54.60	\$62.40	\$66.30	\$70.20	\$74.10	\$78.00
1A044	Printer	Xerox Phaser	8500	X	\$39.60	\$46.20	\$52.80	\$56.10	\$59.40	\$62.70	\$66.00
1A045	Printer	Xerox Phaser	8550	X	\$39.60	\$46.20	\$52.80	\$56.10	\$59.40	\$62.70	\$66.00

NOTES:

1. STD FC's = Standard feature codes - no additional charge
2. FC - D = Duplex capability. Add \$5.00 per month per unit
3. FC - N = Network interface. Add \$6.00 per month per unit
4. FC - HD = Hard Drive installed. Add \$6.00 per month per unit.
5. FC - EXPMEM = Expanded memory. Add \$2.00 per month per each additional 256 K of expanded memory.
6. FC - 500 Sheet paper tray. Add \$2.00 per month.
7. FC - 2000 Sheet paper bin. Add \$4.00 per month.
8. FC - 5000 Sheet paper bin. Add \$5.00 per month.
9. All other FC's priced upon request.
10. Discounts negotiated for multiple units of same model at same site.

Off contract labor hourly rate plus parts, portal to portal, 1 hour minimum, 15 minute billing increments	SLA RESPONSE TIME M-F 0800-1700						
	4th BD	3rd BD	2nd BD	Next BD	Same BD	4 hour	2 hour
	\$75.00	\$87.50	\$93.75	\$100.00	\$112.50	\$118.75	\$ 125.00